

What is a mutual exchange?

A mutual exchange is a swap of homes between tenants of housing associations or local authorities.

I'm interested in a mutual exchange. How do I find out more about it?

You can find out more about mutual exchanges by contacting your housing association or local authority.

You can also find out more about mutual exchanges by visiting the website of the Housing Executive.

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Am I eligible?

You must be a tenant of a housing association or local authority (not a private landlord) and you must be a tenant of a council or housing association property.

There are also some other rules that you must follow.

Have you a criminal record?

Be a tenant of a council or housing association property.

Not be a tenant of a council or housing association property.

How do I apply?

Each housing association or local authority has its own application process.

When you apply, you will need to provide some information about yourself and your current home.

Approval



What happens once my application is approved?

Yes. Housing Officers will contact you to discuss the next steps. A Housing Officer will contact you to discuss the next steps.

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Is there any financial help available?

Yes. Housing Officers will contact you to discuss the next steps. A Housing Officer will contact you to discuss the next steps.

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Rejection



My application has been declined, what can I do?

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I still have some questions, where can I get help?

I will contact you to discuss the next steps. A Housing Officer will contact you to discuss the next steps. A Housing Officer will contact you to discuss the next steps. Housing Officers 01293 438000 crawley.gov.uk/housingofficers

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