

Rent statements

To help you keep track of your money, we send you a rent statement every three months. Please take a few minutes to look at it; you can then see if you are paying us the right amounts, check that any housing benefit is being paid, find out if you are in arrears or if we owe you any money.

The first page of the statement gives general information such as your reference number, address, the date the statement was printed, your account balance and how your rent is made up.

The next page of the statement will contain a table with 7 columns. An example is shown below

Week Commencing	Gross Rent	Housing Benefit	Net Rent	Payments	Adjust	03-Oct-11	92.62	49.40	43.22
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Week Commencing	Gross Rent	Housing Benefit	Net Rent	Payments	Adjust	
10-Oct-11	92.62	49.40	43.22			148.20
17-Oct-11	92.62	49.40	43.22			98.80
24-Oct-11	92.62	49.40	43.22			49.40
31-Oct-11	92.62	49.40	43.22	197.60		197.60
07-Nov-11	92.62	49.40	43.22			148.20
14-Nov-11	92.62	49.40	43.22			98.80
21-Nov-11	92.62	49.40	43.22			49.40
28-Nov-11	92.62	49.40	43.22	197.60		197.60
05-Dec-11	92.62	49.40	43.22			148.20
12-Dec-11	92.62	49.40	43.22			98.80
19-Dec-11	92.62	49.40	43.22			49.40
26-Dec-11	0	0	0			49.40

Week commencing

This is always a Monday. Any rent due and any payments made during the week following this date, will appear in the columns across the page in line with this date.

Gross rent

This is the rent for your home and does not take into account any Housing Benefit you may get.

Housing Benefit

This shows your weekly Housing Benefit entitlement this is how much help you get towards paying your rent.

Net rent

This is the amount of rent that you actually pay. The figure is a combination of the rent due and the Housing benefit you receive.

If you receive full Housing Benefit this figure will be £00.00. If you receive some Housing Benefit the figure will be the rent due less the amount of benefit you receive.

(Gross rent – Housing Benefit). If you do not receive Housing Benefit this figure will be the amount of the rent due for your home.

Payments received

This shows all payments you have made to the rent account.

Adjust

This includes payments such as Housing Benefit underpayment, adjustments or refunds.

Balance

This shows the current balance on the account and if it is in arrears (DR) or credit (CR)